

## **What's new in Europa?**

Quarantine Search Capabilities ( Managing your quarantined items )

Setting Control level in user-level in anti-spam

Auto White List Outbound Recipients Mode

Analysis Sender Profile

More options in Email Report Scheduler

Quarantine Synchronization

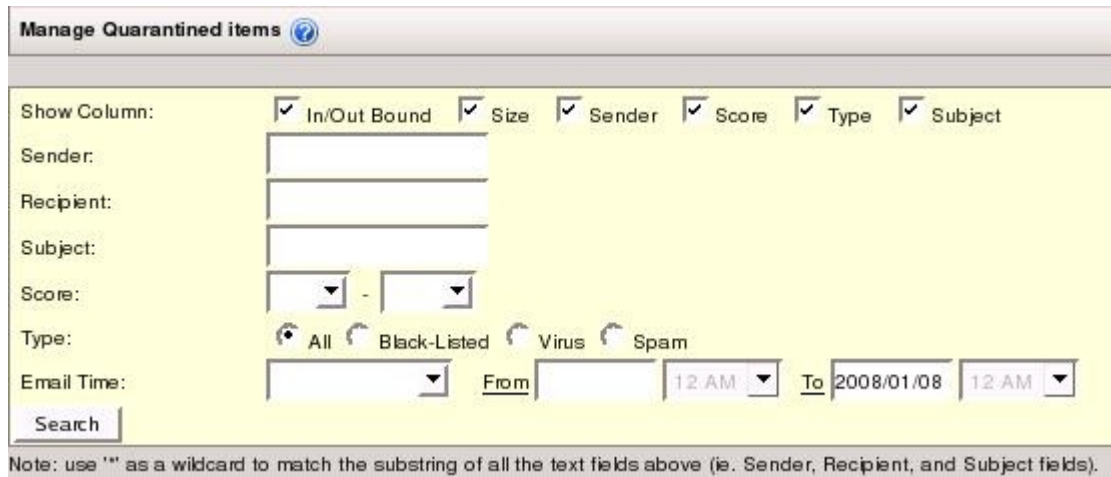
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## Managing Your Quarantined Items

Europa allows user to query and release all the quarantined emails (with content preview and whitelist capabilities) on Europa.

### *Quarantine > Quarantine Search*



**Manage Quarantined items**

Show Column:  In/Out Bound  Size  Sender  Score  Type  Subject

Sender:

Recipient:

Subject:

Score:  -

Type:  All  Black-Listed  Virus  Spam

Email Time:  From  12:AM  To 2008/01/08 12:AM

Note: use '\*' as a wildcard to match the substring of all the text fields above (ie. Sender, Recipient, and Subject fields).

Illustration 1: The screen shot above shows the Quarantine Search page

### i) Querying User's Quarantined Items

1. Enter any criteria that you want to be based on to limit the number of entries of the quarantined emails returned.
2. When done, click **Search** to query results.

From the Quarantine Query Chart, the time, I/O (whether or not the email is inbound or outbound), size, sender, score, type, and/or the subject is displayed (depending on which column you selected to show).

**Note: Click on any field to view the content of email.**

User ID =test@tesL.com								
<a href="#">#</a>	<a href="#">u</a>	Time	I/O	Size	Sender	Score	Type	Subject
1	<input type="checkbox"/>	2007-12-06 15:33:59	In	72K	HotSheet@e-cosL.com	5.857	BList	**SPAM** Testing BCC
2	<input type="checkbox"/>	2007-12-07 11:12:05	In	73K	HotSheet@e-cosL.com	6.369	BList	**SPAM** Testing BCC
3	<input type="checkbox"/>	2007-12-11 19:50:51	Out	6K	dshfgkhg1459@yahoo.it n/a		SPAM	=?iso-2022-jp?B?GyRCPXckTjtSJEgOSkMxJE9UDJxJCgkayRLJE8bKEI=?

Illustration 2: The screen shot above shows the Quarantined Emails page

### ii) Viewing Quarantined Emails

Click on any entry of the row displaying the email of interest (When prompted, click OK) to view the content of email in **text** form.

Note: Click on the “**Subject**” cell of the row displaying the email of interest (When prompted, click OK) to view the content of email in **HTML** form.

### iii) Releasing Quarantined Email

**Clicking** the check box beside the email that you want to release.

Click “**Release**”.

### iv) Releasing and Whitelist Quarantined Email

**Clicking** the check box beside the email that you want to release and whitelist.

Click “**Release & Whitelist**”.

## **Setting Control level in user-level in anti-spam**

User may now override the system default “**Drop**”, “**Quarantine**”, or “**Tag**” value (if privilege is granted by administrator).

Overriding the default control level value

> Anti-Spam Setup

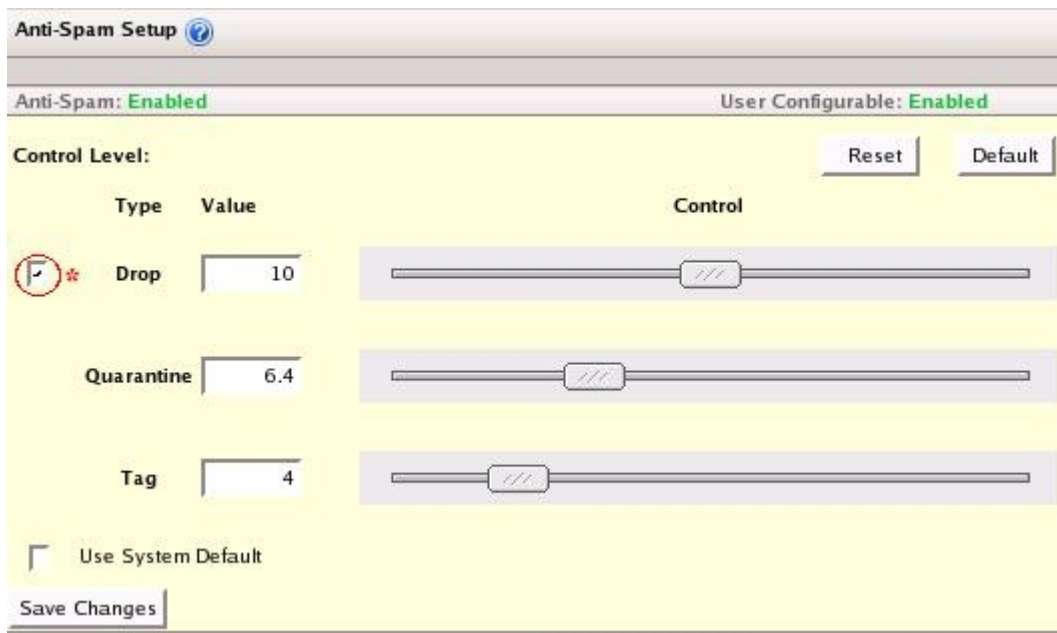


Illustration 3: The screen shot above shows the Anti-Spam Setup page

Note: If you **never** want to drop any emails regardless of the high score, uncheck the checkbox beside “**Drop**” ( as shown above by the \* ).

1. Drag the control slider in the control level section to set your own “**Drop**”, “**Quarantine**” and “**Tag**” scores.
2. Click the “**Save Changes**” button.

## Auto White List Outbound Recipients Mode

User may now automatically white list outbound recipients (if privilege is granted by administrator).

### Configuring to auto white list outbound Recipients

> PSM Setup > Auto White List Outbound Recipients Mode

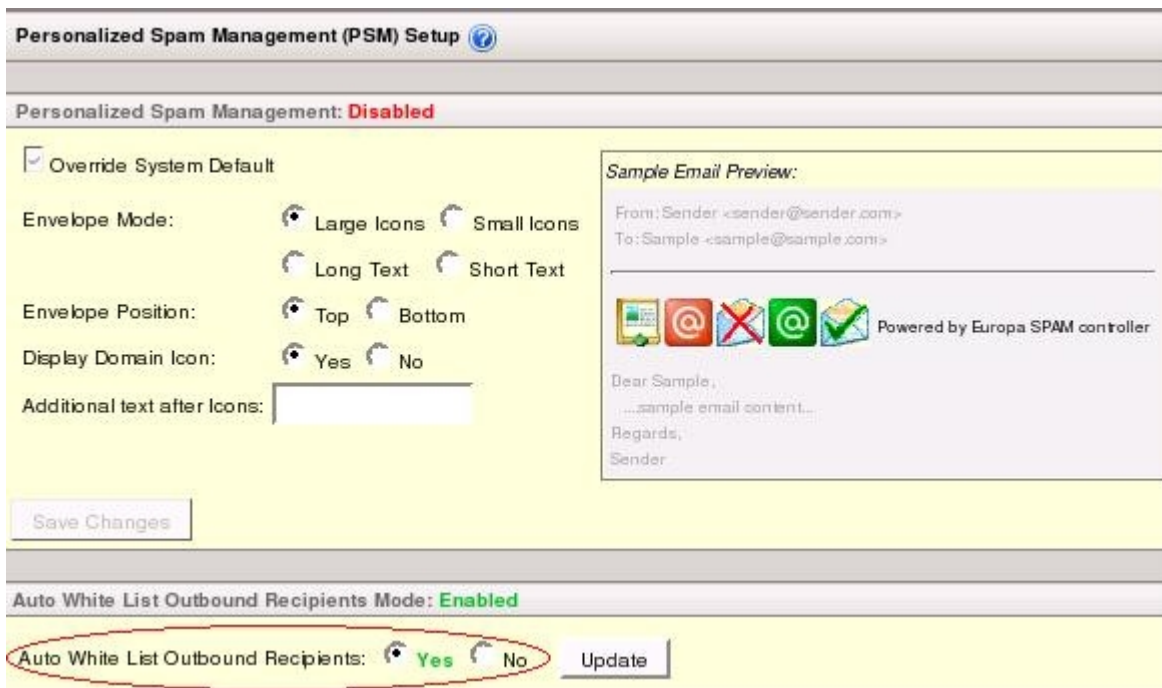


Illustration 4: The screen shot above shows the Auto White list outbound section in PSM page

1. Set **Auto White List Outbound Recipients** to **Yes**.
2. Click the **“Update”** button to apply the change.

## Analysis Sender Profile

User may now view the summary of all the senders of the emails being received.

B/W List Admin > Analysis Sender Profile

Sender Email ID	# of Emails	BL	WL
abc@testing.com	1	<input type="radio"/>	<input type="radio"/>
<b>Total</b>	<b>1039</b>	<b>0</b>	<b>11</b>

Illustration 5: The screen shot above shows the Analysis Sender Profile for User B/W Email List page

Note: For the field description in details, please refer to Appendix A.

### Sorting Sender Profile by Sender Email ID

1. Clicking on the field title link, items will be sorted by such field title.  
ie. If you click on **Sender Email ID**, entries in the table will be sorted by **sender email ID**.

### Adding Sender Email ID to Black list

1. Click the BL radio button of the row displaying the Sender Email ID that you want to black list.
2. When done, Click the **“Update”** button.

### Adding Sender Email ID to White list

1. Click the WL radio button of the row displaying the Sender Email ID that you want to white list.
2. When done, Click the **“Update”** button.

## Email Report Scheduler

Europa offers more options to the format and content options in the email report. Users may now receive only **quarantine emails report**. And users can also now get a text based email report.

Email Admin > Email Report Scheduler

Email Report Scheduler

Send To: tester@testing.com

AM											PM												
1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	Midnight
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Send to peggyk's mailbox:

Daily email summary    No email activity summary    Quarantined emails only    Text based

Update

Illustration 6: The screen shot above shows the Email Report Scheduler page

### Scheduling to get only quarantine emails report

1. Check the check box beside **Quarantined emails only**.
2. Click the **“Update”** button.

### Scheduling to get text based email report

1. Check the check box beside **Text based**.
2. Click the “**Update**” button.

### **Quarantine Synchronization**

Europa now offers a more convenient way for users to access their quarantined emails through **Quarantine Synchronization**. For each email being quarantined by Europa, such quarantined email can be synchronized with the *Europa Junk* folder in user's email server account (ie. exchange server account) and can be accessed through the *Europa Junk* folder ( if not already exists, such folder will be created ) on user's email account at all times **without** logging into Europa Quarantine Manager. For enabling this **Quarantine Synchronization** feature, please ask your **administrator** for assistance.

### Analysis Sender Profile for User B/W Email List

Field	Description	Default
Sender Email ID	List of email addresses of the sender from the emails sitting in your INBOX	
# of Emails	Total number of emails sitting in your INBOX that are sent by <b>Sender Email ID</b>	1
BL	Check if <b>Sender Email ID</b> is being black listed.	Unchecked
WL	Check if <b>Sender Email ID</b> is being white listed.	Unchecked