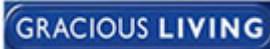




## Case Study - Gracious Living



### **Jovian Technology's Europa Anti-Spam & Email Appliance delivers outstanding protection against spam at Gracious Living!**

As Network Administrator for Gracious Living, Sam Tapdigov used several anti-spam tools, all of which turned out to be inadequate, until he finally found Jovian Technology's Europa Anti-Spam & Email Appliance. Following is how Sam describes his spam fighting efforts.

First, we used our email server's settings to fight spam, which did not result in satisfactory protection.

We then used software anti-spam tools. These products were also problematic and they required a lot of my management/administration time. Among the many issues created by these tools, there were instances where users did not receive their emails or where attachments were re-named and/or damaged, and these events occurred with regular files e-mailed by trusted senders.

We were also approached by other organizations whose anti-spam solutions required us to change MX records, or to route our email through their servers, which we found to be unacceptable.

Finally! AE ComputArE, a Value-Added Reseller that has been installing reliable IT solutions in our organization for many years, introduced us to Jovian Technology's Europa Anti-Spam & Email Appliance. The Europa solution delivers a friendly user interface and requires very little administration. It integrates well with our email clients, does not require a change to the MX record, and does not slow down message delivery. We can also use Europa as an email server if our primary and standby servers fail. In addition, we greatly appreciated that we were able to test Europa's capabilities on a no charge basis. Our findings were that Europa almost totally eliminated spam, and today, most of our users no longer get any spam.

Installing Jovian Technology's Europa Anti-Spam & E-mail Appliance has been a great decision. Europa has greatly enhanced our IT environment, our employee productivity, and the security of our company's information assets.

## **About Gracious Living Industries**

Established in 1980 as innovators of plastic garden and patio furniture, Gracious Living is now one of the leading plastic storage manufacturers in North America. The company offers plastic home décor products, storage and organization solutions, patio and garden furniture, pet products, as well as utility and garage solutions. Gracious Living's products are distributed and sold by over 6,000 major retail outlets throughout North America.

## **About Jovian Technology Inc.**

Jovian Technology is a Canadian company focused on delivering IT Infrastructure and Application products. Its offerings include the Europa Anti-Spam & Email Appliance, a versatile solution that is easy to manage and that can act as an automatic fail-over email server. Europa protects employee productivity and the integrity of corporate resources. In addition to its fully integrated hardware and software solutions, Jovian Technology offers Research, Engineering, and Consulting services. The company specializes in the development of embedded systems.

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