Case Study - The Meeting House

The Meeting House switched from Barracuda to Jovian's Europa for the company's Anti-Spam Appliance

Larry Schultz, the IT Director at The Meeting House, explains: "We switched from Barracuda to Europa, because we did not have the functionality we wanted for our anti-spam protection in reports, and per-user protection. In addition, every time we upgraded our Barracuda we would have to rebuild our personal spam database. So we decided to try Europa anti-spam.

At the time we decided to try Europa, our IT team was required to do a lot of spam maintenance with our spam appliance. When people received viruses they forwarded the emails to the IT department and we marked spam that got through the appliance as spam in Barracuda. We know that there was end-user control but we did not want to install a client on all devices. Europa has per user control without installing a client on each computer, which is great, now users manage their own spam. This has allowed our IT team to spend very little time managing spam on a per user basis.

After upgrades we had to spend a lot of time rebuilding our database, because every time we did an upgrade our personal spam black and white lists were wiped out each time. Barracuda required us to re-categorize emails as spam or not spam. We do not have this issue with Europa.

Our team was also impressed that we got more features for the same price range of the Barracuda appliance we used. There were more reports, outbound white and blacklists, and much more.

The team at Jovian Technology is also great, and they provide very responsive and very knowledgeable service, and I get a greater return on my support contract with Jovian. We got the basic appliance previously, but the Europa allows us to have a more powerful appliance for the same price range of our previous spam solution.

To say the least, we are very satisfied with the Europa appliance, because we do not have to manage our spam appliance a lot, we have more features, and we feel much more confident in the appliance."

About The Meeting House

The Meeting House is a large Canadian church located in the Toronto suburb of Oakville, Ontario. It was founded in 1985 by Craig and Laura Sider, and was originally known as "Upper Oaks Community Church". The church evolved into a multi-site organization, with the intent of having a location local to everyone in the Hamilton-GTA corridor. As of May, 2007, they have established satellite churches in Brampton, Hamilton, two locations in Toronto, and most recently, a location in Kitchener-Waterloo. The church then moved from being fixed in a single location to opening multiple sites across the Hamilton-GTA corridor, by broadcasting their sermon (delivered by Cavey) at movie theatres. By early 2008, their attendance throughout their six locations was measured to be 4500+. It was announced that in the fall of 2008 2 new locations will be launched in East Hamilton and Ottawa.

About Jovian Technology Inc.

Jovian Technology is a Canadian company focused on delivering IT Infrastructure and Application products. Its prime offering is the Europa - an Anti-Spam, Anti-virus & Fail-over Redundant Email server Appliance. Europa is a versatile with multi-functions Email Application Appliance. It can support Email Spam Filtering, Personal Spam Management, Email Delivery, Email Server Monitoring, Email Delivery and Fail-over Redundant Email Server.

###

Contact:
Eric Wong
Jovian Technology Inc.
+1.905.366.0100 ext.81 +1.888.584.2584
ericw@joviantechnology.com